



SCREENS  
OF GEORGIA  
Outdoor Living. Indoor Comfort

**WARRANTY & CARE**  
**MOTORIZED SCREENS/VINYL PANELS**





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OF GEORGIA  
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THANK YOU FOR SELECTING SCREENS OF GEORGIA FOR YOUR MOTORIZED RETRACTABLE SCREENS AND/OR VINYL PANELS.

**YOUR CUSTOMER CARE DOCUMENT INCLUDES:**

- CARE AND MAINTENANCE INFORMATION
- TROUBLESHOOTING
- REMOTE CONTROL INSTRUCTIONS
- WARRANTY STATEMENT

IF YOU HAVE ANY QUESTIONS, COMMENTS, OR SUGGESTIONS, PLEASE CALL US @ 678.455.0105, OR SEND AN EMAIL TO [INFO@SCREENSOFGEORGIA.COM](mailto:INFO@SCREENSOFGEORGIA.COM).

WE THANK YOU FOR YOUR BUSINESS.

SINCERELY,

DEREK MELNYCHUK, OWNER  
SCREENS OF GEORGIA  
OUTDOOR LIVING. INDOOR COMFORT

# CARE/MAINTENANCE/TIPS

## GENERAL SCREEN AND VINYL CARE:

- DO NOT RAISE OR LOWER IN HIGH WINDS (ABOVE 30 MPH). **THIS WILL NOT BE COVERED UNDER THE WARRANTY.**
- MOTORIZED SCREENS/VINYL SHOULD BE WATCHED DURING OPERATIONS
- MAKE SURE LANDSCAPERS DO NOT BLOW DEBRIS INTO THE TRACKS OR INTO THE SCREENS/VINYL.

## SCREENS:

- RETRACTABLE SCREENS ARE INTENDED TO PROVIDE REASONABLE INSECT CONTROL, NOT THE RETENTION AND/OR SECURITY OF OBJECTS, ANIMALS OR PERSONS.
- SCREENS CAN BE CLEANED USING MILD SOAP AND WATER WITH A SOFT CLOTH. ALLOW TO DRY BEFORE RETRACTING INTO THE HOUSING. DO NOT USE HARSH CHEMICALS OR PRESSURE WASH.
- WAVES AND CREASES IN THE SCREENS CAN APPEAR. WHEN THE SCREEN IS DOWN IT WILL “RELAX” AND REDUCE THE RIPPLING OR CREASES OVER TIME.

## VINYLS:

- DO NOT RAISE OR LOWER IN TEMPS BELOW 55°. **THIS WILL NOT BE COVERED UNDER THE WARRANTY.**
  - IF THEY ARE UP, LEAVE THEM UP. IF THEY ARE DOWN, LEAVE THEM DOWN.
  - VINYL WILL SHRINK AND BECOME NON PLIABLE DURING THESE TEMPS. OPERATING CAN AND MAY CAUSE DAMAGE.
  - IF VINYL MUST BE OPERATED DURING COLD WEATHER, ONLY RAISE AS HIGH AS NECESSARY TO GO IN OR OUT AND IMMEDIATELY LOWER. YOU MAY NEED TO ASSIST BY PUSHING DOWN ON THE BOTTOM BAR.
- VINYL INSTALLS CAN ACQUIRE A “HAZE” OR “CLOUDINESS” ON THE SURFACE. USE A MILD CLEANER AND MICROFIBER RAG TO WIPE OFF. WE RECOMMEND IMAR VINYL PRODUCTS [HTTPS://WWW.IMARSALES.COM/STRATAGLASS](https://www.imarsales.com/strataglass)
- WAVES, CREASES AND RIPPLES IN THE VINYL CAN APPEAR. WHEN THE VINYL IS DOWN IT WILL “RELAX” AND REDUCE THE WAVES/RIPPLING/CREASES OVER TIME.

## TRACKS:

- ENSURE TRACKS ARE FREE OF DEBRIS AND DIRT. MAKE SURE THERE ARE NO OBSTACLES IN THE PATH OF THE TRACK AND BOTTOM BAR.
- TRACKS REQUIRE CLEANING. AFTER CLEANING, WE RECOMMEND SPRAYING TRACKS WITH CRC HEAVY DUTY SILICONE. [HTTPS://WWW.CRCINDUSTRIES.COM/PRODUCTS/HEAVY-DUTY-SILICONE-LUBRICANT-7-5-WT-OZ-05074.HTML](https://www.crcindustries.com/products/heavy-duty-silicone-lubricant-7-5-wt-oz-05074.html)
- **NEVER** USE WD-40 OR OTHER HOUSEHOLD OILS ON THE TRACKS.

## POWER:

- INTERRUPTION OF POWER CAN AFFECT MOTORIZED UNIT OPERATION. ENSURE THAT POWER IS STILL GETTING TO THE UNIT BY CHECKING CIRCUIT BREAKERS AND RECEPTACLES THAT THE UNIT MAY BE PLUGGED IN TO.

# MOTORIZED TROUBLESHOOTING LIST:

## PROBLEM #1 - SCREENS/VINYL NOT COMING DOWN

- DOES IT MOVE AT ALL? - IF NOT, CAN YOU HEAR THE MOTOR? - IF NOT - IS THERE POWER?
- WAS POWER INTERRUPTED?
- WAS GFI TRIPPED? TO CHECK - PLUG SOMETHING ELSE INTO THE OUTLET.
- DOES THE LIGHT ON THE REMOTE ILLUMINATE? IF NOT, CHANGE THE BATTERY.

## PROBLEM #2 - ZIPPER OUT OF TRACK

- IS THE ZIPPER OUT OF THE TRACK OR RIPPED ?
- IS ALL OF THE ZIPPER OUT OF THE TRACK OR JUST PART OF IT?
  - IF SOME OF THE ZIPPER IS STILL IN THE TRACK, PUT THE SCREENS/VINYL ALL THE WAY UP THEN BACK DOWN. THE ZIPPER MAY FEED BACK INTO THE TRACK.

## PROBLEM #3 - SCREENS/VINYL DOESN'T GO ALL THE WAY DOWN

- HAVE YOU SPRAYED SILICONE ON THE TRACKS?
- IS SOMETHING IN THE WAY?
- IS IT WINDY?
- DOES IT SEEM TO SLOW DOWN BEFORE IT STOPS?
- DOES PUSHING THE BOTTOM BAR DOWN HELP IT?

## PROBLEM #4 - SCREENS/VINYL GOES UP OR DOWN CROOKED

- IS THERE A SLOPE IN THE FLOOR?
- ARE THERE IMPRESSIONS IN THE SCREENS SHOWING SOMETHING MAY HAVE BEEN ROLLED UP INSIDE THE MESH?
- DID SOMETHING GET IN THE WAY OF THE SCREEN AS IT WAS COMING DOWN?

## PROBLEM #5 - INTERMITTENT PROBLEMS

- WIND AND TEMPERATURE CAN AFFECT THE TRAVEL OF SCREENS/VINYL AND SHOULD BE TAKEN INTO ACCOUNT.
- CHANGE BATTERIES ON REMOTE
- SPRAY SILICONE ON TRACKS.

# WIRELESS REMOTE CONTROL

## SINGLE CHANNEL REMOTE - OPERATION OF SINGLE SCREEN/VINYL

- UP AND DOWN BUTTONS CONTROLS THE DIRECTION OF THE SCREEN/VINYL
- MY "STOP BUTTON"
- USE THE UP AND DOWN BUTTONS TO CONTROL THE DIRECTION OF THE SCREENS/VINYL. THE MIDDLE STOP BUTTON CAN BE USED TO STOP THE SCREENS/VINYL AT ANY POINT.
- THE BATTERY COMPARTMENT IS BEHIND THE REMOVABLE FRONT PANEL OF THE REMOTE SHOULD THE BATTERY NEED TO BE CHANGED.



## MULTI CHANNEL REMOTE - FOR OPERATION OF 1-5 SCREENS/VINYL PLUS AN ALL-CALL OPTION

- UP AND DOWN BUTTON CONTROLS THE DIRECTION OF THE SCREENS/VINYL
- MY "STOP BUTTON"
- CHANNEL SELECTOR (CHOOSES WHICH SCREEN/VINYL TO CONTROL).
  - USE THE CHANNEL SELECTOR TO SELECT AN INDIVIDUAL SCREEN/VINYL OR ALL AT ONCE.
- USE THE UP AND DOWN BUTTONS TO CONTROL THE DIRECTION OF THE SCREENS/VINYL. THE MIDDLE STOP BUTTON CAN BE USED TO STOP THE SCREEN/VINYL AT ANY POINT.
- THE BATTERY COMPARTMENT IS BEHIND THE REMOVABLE FRONT PANEL OF THE REMOTE SHOULD THE BATTERY NEED TO BE CHANGED.



# WARRANTY STATEMENT

## TERMS AND CONDITIONS

SCREENS OF GEORGIA'S WARRANTY IS SOLELY FOR THE ORIGINAL PURCHASE AND APPLIES ONLY TO THE ORIGINAL PURCHASER. THIS LIMITED WARRANTY DOES NOT APPLY TO: (A) SCREENS/VINYL AND SCREENS/VINYL COMPONENTS (UNLESS OTHERWISE NOTED); (B) ASSERTED DEFECTS CAUSED BY MODIFICATION, MISUSE, ABUSE, OR IMPROPER MAINTENANCE OF THE SCREENS/VINYL; (C) ASSERTED DEFECTS INVOLVING SUBJECTIVE PERSONAL LIKES, DISLIKES OR JUDGMENTS; (D) SPECIFIC COMPONENTS AS OUTLINED BELOW:

**MOTORS:** SCREENS OF GEORGIA WARRANTS THE ELECTRICAL MOTORS FOR A PERIOD OF FIVE YEARS, COMMENCING FROM THE DATE OF INSTALLATION FOR THE ORIGINAL PURCHASER, AGAINST FAILURE UNDER EXPECTED NORMAL USE. WARRANTY IS VOID IF THE MOTOR IS EXPOSED TO WATER OR ACTS BEYOND OUR CONTROL.

**ELECTRICAL & ELECTRICAL ACCESSORIES:** SCREENS OF GEORGIA WARRANTS THE ELECTRIC COMPONENTS, INCLUDING REMOTE TRANSMITTERS AND RECEIVERS FOR A PERIOD OF FIVE YEARS, COMMENCING FROM THE DATE OF INSTALLATION FOR THE ORIGINAL PURCHASER, AGAINST FAILURE UNDER EXPECTED NORMAL USE. THIS WARRANTY IS VOID IF THE ELECTRICAL COMPONENTS ARE EXPOSED TO WATER OR ACTS BEYOND OUR CONTROL.

## LIMITATION ON OBLIGATIONS

THE OBLIGATIONS OF SCREENS OF GEORGIA ARE LIMITED TO REPAIR OR REPLACEMENT OF INCLUDED PARTS OF THE SCREENS/VINYL FOUND TO BE DEFECTIVE UNDER THIS LIMITED WARRANTY. IN NO EVENT SHALL SCREENS OF GEORGIA BE LIABLE FOR DAMAGES OF ANY TYPE CAUSED BY NEGLIGENCE OR MISUSE OF THE SCREENS/VINYL.

REASONABLE EXPECTATIONS OF ACCESS TO THE UNIT AFTER COMPLETION OF CONSTRUCTION MUST BE PROVIDED FOR FUTURE SERVICEABILITY OF THE UNIT. NO NAILS, GLUE, TRIM OR MASONRY SHOULD IMPEDE THE REMOVAL OF ACCESS COVER OR SOFFIT.